



# Stay at Home 2.0

GOLF

## COVID-19 REOPENING GUIDANCE

GOVERNOR'S ECONOMIC REOPENING TASKFORCE



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### **Safeguarding Guidance:**

The Governor's Economic Re-Opening Task Force recommends protocols for safeguarding all New Hampshire businesses and individuals during the coronavirus disease 2019 (COVID-19) pandemic. This industry-specific guidance is based on what is currently known about COVID-19 and is intended to protect the public's health and allow New Hampshire to remain open for business.

The intent of these recommendations is to reduce transmission of COVID-19 among employees and customers; support healthy business operations; and maintain a healthy work environment.

In addition to strict adherence to [U.S. Centers for Disease Control and Prevention \(CDC\)](#), [Equal Employment Opportunity Commission \(EEOC\)](#) and [Occupational Safety and Health Administration \(OSHA\)](#) guidance, and [US Food and Drug Administration \(FDA\)](#) , the State of New Hampshire recommends policies and procedures to protect consumers and employees.

Effective May 11, 2020, golf courses may open to members and New Hampshire residents only if they operate according to the following guidelines.

### **Employee Protection:**

1. Follow Universal Guidelines established in Exhibit B.
2. Follow cleaning and disinfection guidance contained in this document and [CDC's guidance](#) at all times.
3. Provide ServSafe COVID-19 training to employees as soon as possible.

### **Consumer Protection:**

1. Players must arrive or remain in their car until no more than 15 minutes prior to their tee-time, at which time they may check-in and proceed to starting tee; no gathering before or after play is permitted.
2. Pro shops / Clubhouses must remain closed, including all indoor check-in and merchandising.
3. Remote and touchless check-in procedures should be utilized (internet or phone).
4. Golf bags should be brought by the player and not handled by anyone except the player.
5. Personal clubs must be used; no rental sets or sharing of clubs is permitted.
6. Clubhouse may open for restroom availability but should operate at limited capacity to adhere to social distancing policies.
7. Food and Liquor Service should align with the Food Services phased schedule.
8. Halfway Houses should remain closed.



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9. Outdoor beer/food carts may run but employees must [wear cloth face coverings](#), and properly clean and disinfect hard surfaces between sales.
10. Amenities such as pools, locker rooms (except if needed for restroom access – access to lockers for storage is prohibited), spa, salon services, etc. must remain closed.
11. Signage must be prominently posted throughout the venue to ask customers about any COVID-19 symptoms (see Universal Guidance) OR close contact with a person suspected or confirmed to have COVID-19 in the prior 14 days. If a person answers yes to any of these questions, customers should be asked to not put employees and other guests at risk and to come back another day when feeling better or off quarantine (due to close contact).
12. All customers and staff should be instructed to maintain a distance of at least 6 feet from others (staff and other customers) at all times while playing and on the grounds.

### Business Process Adaptations:

1. All staff must wear cloth face coverings when in the golf course facility and in public locations or shared staff areas (e.g. break rooms).
2. Provide training on cloth face coverings based on CDC guidance for [Use of Cloth Face Coverings](#).
  - a. People wearing face coverings must not touch their eyes, nose, mouth, or face, or adjust their face mask without first sanitizing hands. After touching face or adjusting mask, hands must be sanitized.
3. Make hand washing stations and/or alcohol-based hand sanitizer readily available.
4. Sanitize all front-of-house surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact every two hours, at a minimum.
5. Restrooms should be frequently cleaned and disinfected, especially high-touch surfaces. Where feasible, restrooms should be converted to family style single use facilities. Consider single-use portable toilets to supplement restroom capacity if needed.
6. Group play of no more than four may be permitted with tee times spaced at least 12 minutes apart.
7. Walking is encouraged, but single rider carts or family members living in the same house sharing a cart is permitted.
8. All carts must be properly cleaned and disinfected following use.
9. Cart staging for daily or event play must accommodate social distancing guidelines.
10. Push carts may be permitted, including club provided ones, provided they are cleaned and disinfected after every use.



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11. Golf course set up minimal (no bunker rakes, cups raised/flipped and no on-course amenities e.g. water stations, ball washers, sand boxes, benches, etc.).
12. Golf instruction must performed virtually.
13. League play may only be permitted if it follows appropriate tee time intervals and social distancing guidelines
14. Clinics, Camps and organized activities must remain suspended.
15. No youth activities are permitted.
16. Caddie programs should be suspended.
17. Practice areas, including indoor and outdoor practice areas (putting and driving) must be closed.



UPDATED MAY 1, 2020